

TrashBilling.com

Product of Ivy Computer Inc

What is TrashBilling.com?

Trash Billing provides Mount Pleasant Township with an easy option for processing electronic payments. Trash Billing is an independent contractor. *Please continue to reach out to the Township directly with any billing questions.*

How the charge will appear on your financial statement?

"TrashBilling.com" appears on your credit/debit card or bank statement instead of your hauler's name or the Township's name. For example: TrashBilling.com 802-5603595 VT

Who will the emails be coming from and what will they look like?

ALL emails come directly from the Township location. All information in the email is entered directly from the Township's location. The email address that will appear is netcomm@TrashBilling.com. This is because the Township is utilizing our software to send their emails out.

Customer ID number

The Township will provide you with a 12-digit customer ID number. This is going to be your account number going forward and the number you will use to sign into your account on TrashBilling.com. When the Township creates your account, this will be the corresponding account for you to log into on TrashBilling.com.

Paying at www.trashbilling.com

When logging into www.trashbilling.com, you will see 3 boxes. You will have the option to pay your bill when you log in through the "View your account" box. (We recommend that you use this option for making payments)

Using your 12-Digit customer ID number, fill in the green box. You will be prompted, to either enter or create a new password. After doing this you will see all your contact information, based on what the Township has entered in. (Name, Address, email address, etc.) If you do NOT see this information, double check that you entered in the correct 12-digit customer ID number.

Payment Types Accepted

You can make your payment by using a checking or savings account, or a debit or credit card. We accept Visa, Mastercard, Discover Cards and American Express. The Township will not see any account information and will only be notified when you have made a payment.

*Autopay signups will provide the Township with the last four digits of your card or account number along with a request for autopay.

*Trash Billing does not have control of, or liability for, the products or services that are paid for with our service. We do not guarantee the identity of any user or ensure that the Township will complete a transaction once the payment has been authorized.